## Training Course Bookings Terms and Conditions



On booking a training place via the website an automated confirmation email will be forwarded along with an electronic invoice.

## **Payment terms**

Your invoice must be fully paid within 30 days of issue or at least 7 days before the date of training, whichever comes first. If the invoice is not paid within this timeframe, your training place will be cancelled and reallocated.

## **Cancellation terms**

In the event you are not able to attend the course you must contact Generations Working Together at <u>office@generationsworkingtogether.org</u> or on 0141 559 5024 and the following refunds will apply:

- Up to one full week before the event full refund
- Less than seven days' notice no refund

## Payment

PAY BY BACS Include your invoice number in your BACS reference.
Bank: Virgin Money, 2-4 Royal Exchange Square, Glasgow, G1 3AB
Account Name: Generations Working Together
Sort code: 82-12-08
Account number: 00101518
International Bank Account Number: GB68CLYD82120800101518
Bank Identification code: CLYDGB2SXXX

Please email <u>accounts@generationsworkingtogether.org</u> letting us know when you have completed the payment.

**PAY BY CHEQUE** Please make your cheque payable to Generations Working Together and send to: Generations Working Together, Brunswick House, 51 Wilson Street, Glasgow, G1 1UZ.

**PAY BY CARD** – a link is provided on the invoice.



Generations Working Together is a Scottish Charitable Incorporated Organisation SC045851